



COVID-19 INFORMATION

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Dear clients,

We are very happy to announce the reopening of our campsite on July 04.

You can come and relax in our area of space and nature, with complete peace of mind!

The Parc de Fierbois team has made every effort to guarantee you a stay in the best possible conditions while respecting health and safety measures.

Before your arrival

Following your reservation, you will receive:

- A link for access to a digital welcome booklet to keep you informed on check-in, services, tourism and usefull practical informations.
- A link for the payment of a deposit online(Swikly system), a highly secure system.

When arriving on the campsite

Reception is organized for helping respect of social distancing.

Maximum 3 people will be admitted at the same time. You may have to wait outside in some occasion.

Installation of a plexiglass screen at the reception desk.

The water park and the covered swimming pool

All of our aquatic areas (water park, indoor pool & lake) will be open in compliance with safety measures.

The water park is spacious, with 700m² of pool in a 3000m² space, which will allow everyone to take full advantage of the facilities.

The water in the swimming pools is chlorinated, disinfected and disinfecting.

Floor markings will be put in place for waiting on the water park slides.

The 7ha lake also allows swimming.

The restaurant

The restaurant will be opened in compliance with sanitary rules with a few precautionary measures:

- 1 meter distance between each table
- Menus in QR code.
- Wearing a mask or visor by our staff
- Recommendation to wear a mask or visor by our customers upon arrival

Reservations are recommended to ensure everyone's safety and comfort

Payment by credit card is recommended

Take away and pizzas

Implementation of rules of social distancing and a plexiglass screen is put in place at the counter.

The bar

The bar will be open with:

- The distance of 1m between each table
- Sanitary rules with the provision of hydro-alcoholic solutions
- The wearing of visors or masks by our staff
- The recommendation to wear a mask or visor by our customers in the interior room

Activities

You will have free access to the multisports grounds, playgrounds, bowling alley, fitness room, table tennis, in respecting the sanitary rules.

We recommend that you bring your own equipment (rackets, balls, balls, etc.)

The adventure park, pony rides, bicycle and kart rental, mini-golf will also be open in respecting the sanitary rules.

Entertainment (see standard program on our website)

An entertainment program will be offered from Sunday to Friday.

Most of the activities are taking place outside and we have a lot of space a tour disposal to respect the social distancing.

(Only the children's club and teen club will not be available this season).

Evening animations (see standard program on our website)

You will find several adapted activities, concerts, games ... which will be adapted to sanitary recommendations.

Rental accomodations

A specific cleaning procedure is put in place with disinfecting products and virucides.

Toilet blocks :

The toilets will be cleaned and disinfected several times a day with suitable products.

Soap dispensers will be available at the washbasins in each building.

There will be an itinary to follow.

Thus all the necessary sanitary measures are put in place to guarantee you enjoying your holidays in a sanitary safe environment.

We hope you are in good health and we look forward to meeting you for a relaxed holiday.

See you soon,

The Castel Parc de Fierbois team

